How to activate ZKB Access
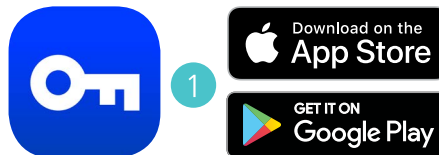
User guide: Activation ZKB Access App and reader

You will need:
– Your **username**
– Your **password**
– Your **activation graphic** on your ZKB Access activation letter
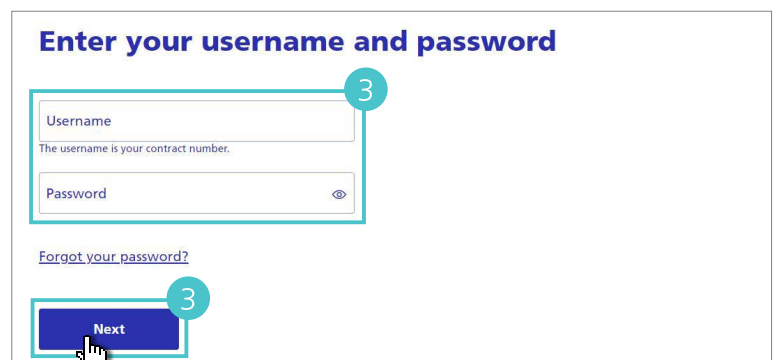
Activating the ZKB Access app

1. Install the **"ZKB Access" App** from App Store (iOS) or Google Play Store (Android).

2. Visit our website www.zkb.ch/ewealth. The "ZKB eWealth Login" box takes you to the login page. This step will automatically activate your eBanking, provided you have also ordered this access.
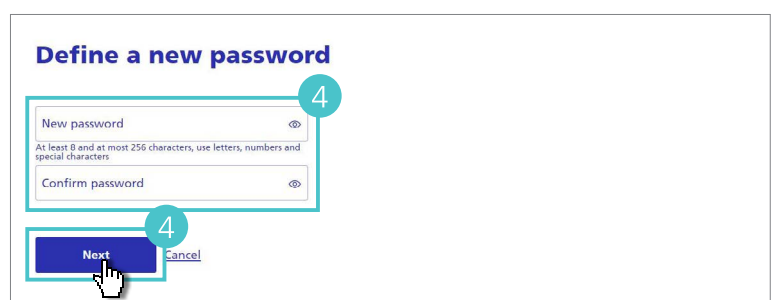
3. Enter your username and password.

   Click on **Next**.

   Enter your username and password

   Username
   The username is your contract number.

   Password

   Forgot your password?

   Next

4. Set a new **password.**

   Confirm with **Next.**

   Define a new password

   New password
   At least 8 and at most 256 characters, use letters, numbers and special characters

   Confirm password

   Next   Cancel

⑤ Select **ZKB Access App** and confirm with **Next.**

To activate a reader, follow the steps in the appropriate section later in this guide.

What device would you like to activate?

○ Smartphone (ZKB Access app) ⓘ ⑤

○ Existing reader ⓘ
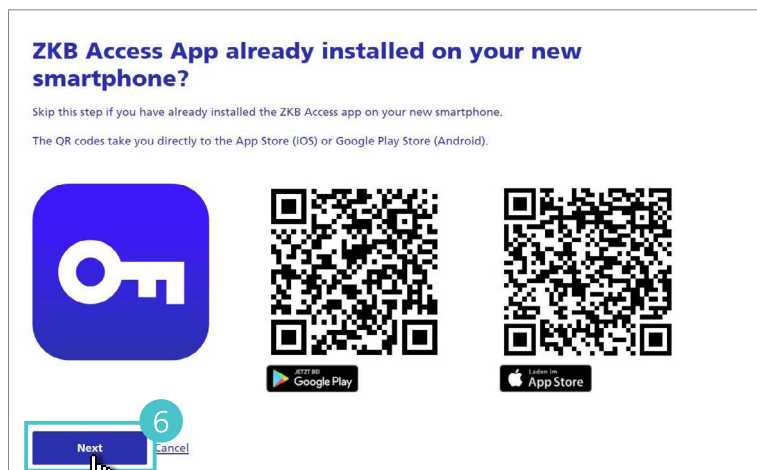
⑤ [Next] Cancel

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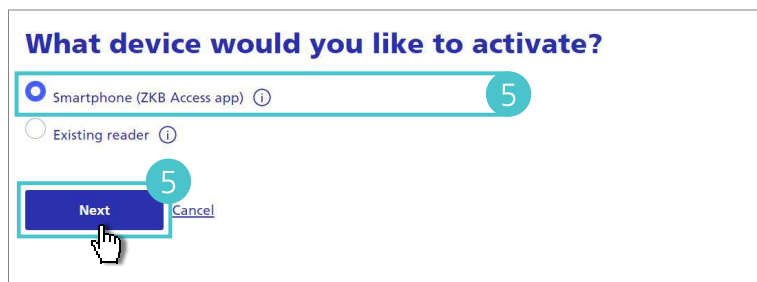
⑥ Install the ZKB Access App if you have not done so in step 1.

Select **Next.**

ZKB Access App already installed on your new smartphone?

Skip this step if you have already installed the ZKB Access app on your new smartphone.

The QR codes take you directly to the App Store (iOS) or Google Play Store (Android).

Google Play   App Store

⑥ [Next] Cancel

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⑦ The page shown on the right will now be displayed. It will automatically switch to the next step once you have scanned the **activation graphic**.

Scan activation letter

Scan the graphic on the activation letter dated **11.03.2024** with the ZKB Access app.

⑦

[Next] Cancel
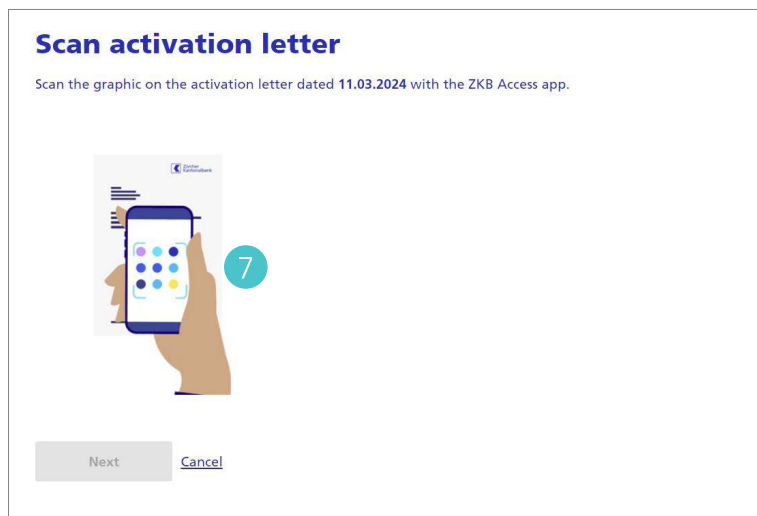
8 Open the **ZKB Access app,** select **Activate app** and then **Activation letter.**

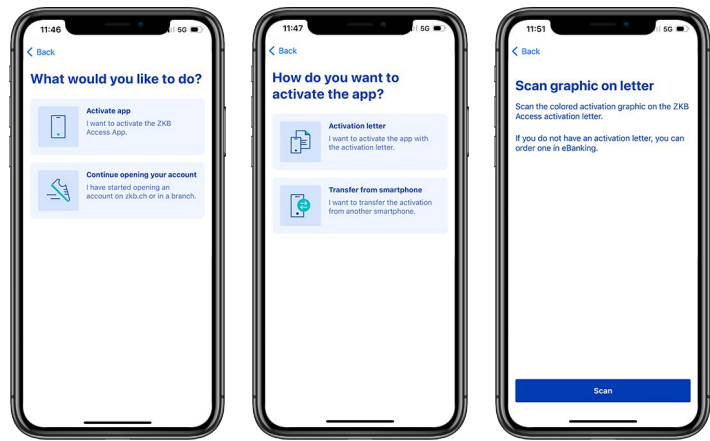Scan the activation graphic on your activation letter.

9 Switch back to your computer and confirm the activation by clicking on **Complete and Logout.**
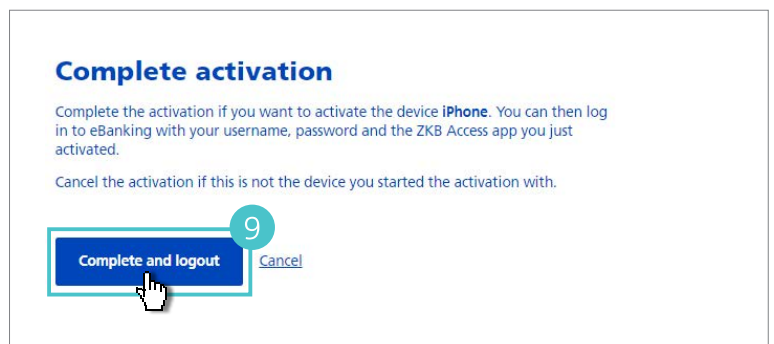
You can now log in with your **user name**, your **password** and the **ZKB Access App** you have just activated:

– **eWealth login:**
   Visit www.zkb.ch/ewealth. The "ZKB eWealth Login" box takes you to the login page.

– **eBanking login:**
   If you have ordered eBanking, visit www.zkb.ch and click on "eBanking" in the top right-hand corner.

Complete activation

Complete the activation if you want to activate the device **iPhone**. You can then log in to eBanking with your username, password and the ZKB Access app you just activated.

Cancel the activation if this is not the device you started the activation with.

9 [Complete and logout]   Cancel

Activating a reader

5 Complete steps 2 to 4 in the previous section.

Select **Existing reader** as device type.

Confirm with **Next.**

What device would you like to activate?

○ Smartphone (ZKB Access app) ⓘ

◉ Existing reader ⓘ

[Next] Cancel

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6 Switch now to your **reader** and turn it on.

Use the reader to scan the activation graphic **on your activation letter** and enter the activation code on your computer.

Select **Next** on your computer and **Fertig** on your reader.

Scan graphic

Scan the graphic on your activation letter dated **11.03.2024** using your reader.

240 5314 5562

Abbrechen | Fertig

Enter the activation code displayed on your devi...

Activation code

[Next] Cancel

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7 Now scan the confirmation graphic on **your computer** and enter the confirmation code.

Select **Next** on your computer and **Fertig** on your reader.

Your reader is now activated.

Confirmation

Scan the graphic with your reader.

635 6932

Abbrechen | Fertig

Enter the code

Confirmation code

[Next] Cancel